

HOW TO CALIBRATE GPS/FIX GLITCHES ON THE 4C NAV SYSTEM

If your system is having issues such as:

- Consistently shows you in the wrong location, even after a reset and recalibration. (ie: it shows you miles away from your current location; or in another state)
- Your turn-by-turn directions get "stuck" and don't update after you make a turn

In all cases - A map update will not fix this issue, and the issue is **not** map update or map data related

- Our first recommendation is to try one or all of the 3 methods mentioned below to see if they resolve your issue
- If those methods don't resolve the issue - Owners should talk to their dealer or Uconnect to diagnose further and for repair options. Dealers may have a service bulletin regarding this topic.

Method 1: Perform a soft reset/reboot: (doesn't erase saved data)

- Turn your vehicle's engine on.
- Press and hold the volume knob and the tuner knob simultaneously for about 15–20 seconds and release
- The screen should go black, and then the system will restart with the Jeep logo.

Method 2: Recalibrate the GPS system

- This method is specifically for addressing inaccurate location data.
- Drive to a large, open area, such as an empty parking lot.
- Drive in 5 tight, counter-clockwise circles at a very low speed (under 5 mph).

Method 3: Perform a hard reset (erases settings & personal data)

This process is more involved and may clear out more settings. Use this only if issues persist after a soft reset, or if you want to wipe everything before selling.

Note: A factory reset won't affect your vehicle's mechanical systems - it just wipes the infotainment/navigation data.

- Go to the Uconnect "Settings" menu on the touchscreen
- Select "Restore Settings" or "Factory Reset."
- "Restore Settings" resets radio/navigation settings only.
- "Factory Reset" wipes all personal data, paired devices, and preferences.
- Confirm when prompted.